MX Atosa Freezer Repair Update and Replacement Planning

From: M Bret Blackford (bret_blackford@yahoo.com)

To: thunsaker@mcknightcrossings.org; emcpherson@mcknightcrossings.org

Cc: bret_blackford@yahoo.com; aowens@mcknightcrossings.org; kmyers@mcknightcrossings.org; nstrickland@mcknightcrossings.org; michelle_blackford@yahoo.com; dave-n-amy-weiler@juno.com; acts.stl.ministry@gmail.com

Date: Tuesday, July 21, 2026 at 09:28 PM UTC

Tom and Elizabeth,

FYI - I have now replaced both the door switch and the evaporator fan motor in the Atosa freezer, at a total parts cost of approximately $102. The repairs have improved its operation, but over the past day the temperature has continued to fluctuate between approximately 12°F and 18°F. That is better than before, but it remains well above the approximately 0°F temperature we should expect from a properly operating freezer.

I plan to continue monitoring it over the next several days to see whether the temperature improves and remains stable. For now, I recommend that we continue to regard the freezer as unreliable and not use it for long-term food storage.

If the unit can consistently remain below 20°F, it may provide limited temporary use while we consider replacement options. However, given its age and the money already spent on diagnosis and repairs I do not recommend investing additional funds in it.

I will begin looking at residential rather than commercial replacement freezers available through local appliance companies and big-box stores, with a target purchase price well under $1,000. The current Atosa has approximately 19 cubic feet of capacity and may be larger than we need for everyday use. When additional freezer capacity is needed for special events, we may be able to use the chest freezer in the Food Pantry temporarily.

Once I have identified a few reasonable replacement options I will share them for review before we make a purchase.

— Bret

----- Forwarded Message -----
From: M Bret Blackford <bret_blackford@yahoo.com>
To: Tom Hunsaker <thunsaker@mcknightcrossings.org>
Cc: Bret Blackford <bret_blackford@yahoo.com>; Elizabeth McPherson <emcpherson@mcknightcrossings.org>
Sent: Sunday, July 19, 2026 at 05:31:02 PM CDT
Subject: : Update on McKnight Freezer

Tom,

For your information, I received the replacement door switch and evaporator fan motor this weekend. After worship today, I installed both parts, beginning with the door switch.

Unfortunately, the new evaporator fan motor still does not run when the door is closed and the door switch is depressed. I plan to do some additional troubleshooting on Monday or Tuesday and will let you know what I find.

I have attached the parts documentation and several photos of the repair work for reference. I'll keep you updated.

— Bret

----- Forwarded Message -----
From: M Bret Blackford <bret_blackford@yahoo.com>
To: Bret Blackford <bret_blackford@yahoo.com>
Sent: Thursday, July 16, 2026 at 12:52:50 PM CDT
Subject: Fw: Update on McKnight Freezer

MEMO to FILE

----- Forwarded Message -----
From: M Bret Blackford <bret_blackford@yahoo.com>
To: scmcs@sbcglobal.net <scmcs@sbcglobal.net>; Elizabeth McPherson <emcpherson@mcknightcrossings.org>; Andrew Owens <aowens@mcknightcrossings.org>; Katie Holloway <acts.stl.ministry@gmail.com>

Cc: Tom Hunsaker <thunsaker@mcknightcrossings.org>; Kaylynn Myers <kmyers@mcknightcrossings.org>; Nathan Strickland <nstrickland@mcknightcrossings.org>; Michelle Blackford <michelle_blackford@yahoo.com>; Dave Weiler <dave-n-amy-weiler@juno.com>
Sent: Thursday, July 16, 2026 at 12:46:01 PM CDT
Subject: Update on McKnight Freezer

All,

As most of you know, the freezer at McKnight has not been operating properly for several weeks. Rather than reaching and maintaining approximately 0°F, it has generally remained around 17°F.

We completed the recommended basic maintenance, including cleaning the condenser coils, but that did not correct the temperature problem. We then called an appliance repair company, which identified the evaporator fan motor and door switch as the likely problems. Their repair estimate was nearly $900, in addition to the approximately $400 already spent on the service call and diagnosis.

Given the cost of that repair and the age of the freezer, our current plan is as follows:

- We have ordered an OEM replacement evaporator fan motor for approximately $80. When it arrives, we will attempt to replace the motor and will also inspect and test the door switch.
- After completing the repair, we will monitor the freezer to determine whether it can again reach and reliably maintain the proper temperature.
- If we are unable to complete the repair, or if the freezer still does not operate properly afterward, we will evaluate replacing it.

The current commercial freezer is somewhat larger than we need for normal day-to-day use. We occasionally need additional freezer space for events such as VBS, ice-cream socials, and ACTS dinners, but that is not the case most of the time. The Food Pantry also has a chest freezer that may be available for overflow storage when additional capacity is needed.

Before purchasing a replacement we would compare smaller commercial and residential upright freezers (from local big-box stores) based on capacity, durability, warranty coverage, price, and local availability. If replacement becomes necessary, I will ask for your input before selecting a unit, but hope to get something delivered under $1,000.

In the meantime, please continue to treat the current freezer as unavailable. I do not yet know the exact timing, but resolving this is a priority, and we will attempt the repair as soon as the part arrives.

Thank you for your patience as we work through this. Please let me know if you have any questions.

— Bret

ATOSA_EvaporatorFanMotor.pdf
103.5

ATOSA-DoorSwitch.pdf
99.9

55405614545_8fb9c0a4b8_k.jpg
741.2

55405223506_168004f4d4_k.jpg
699.3

55405348408_2e5ca8edef_k.jpg
714.1

55404264667_d834807c08_k.jpg
879.3


MX Atosa Freezer
replacing the evaporator fan motor
and door switch
July 19, 2026


MX Atosa Freezer
replacing the evaporator fan motor
July 19, 2026


MX Atosa Freezer
replacing the evaporator fan motor
July 19, 2026
PICK LIST


MX Atosa Freezer
replacing the evaporator fan motor
July 19, 2026

ACityDiscount
6286 Dawson Blvd
Norcross, GA 30093
Phone: 404-752-6715
Fax: 404-755-9972

Invoice: 618570

Date: 07/16/2026

Customer Information:
M Bret Blackford
Email: bret_blackford@yahoo.com

Shipping Information:
Contact: M Bret Blackford
9805 Bradford Ct
Saint Louis, MO 63119-1249
Phone: 314-402-7086

	Description	Qty	Unit Price	Ext. Price
	**Atosa W0308012 OEM Freezer Replacement White Door Switch** Item: 250362 | Condition: New | Mfg: Atosa | Model: W0308012	1	$21.66	$21.66

Payment Information:

Date	Type	Amount
07/16/26	Amazon Payment xxx-8824	$22.90

Shipping Promotion Applied:
- Atosa Free Freight (Discount: $24.96)

Delivery Options:
- Non Commercial Delivery Location

Subtotal	**$21.66**
Shipping	$0.00
Tax 5.73%	$1.24
Total	**$22.90**
Balance	*$0.00*

All equipment purchases are on a prepaid basis. We will process your credit card payment immediately in full. After the payment has been processed, we will direct our vendors to ship the order as soon as possible.

Product photos are representative and may not depict specific options, configurations or accessories.

ACityDiscount
6286 Dawson Blvd
Norcross, GA 30093
Phone: 404-752-6715
Fax: 404-755-9972

Invoice: 618562

Date: 07/16/2026

Customer Information:
M Bret Blackford
Email: bret_blackford@yahoo.com

Shipping Information:
Contact: M Bret Blackford
9805 Bradford Ct
Saint Louis, MO 63119-1249
Phone: 314-402-7086

	Description	Qty	Unit Price	Ext. Price
	**Atosa W0301904 OEM Freezer Replacement Evaporator Fan Motor** Item: 249966 | Condition: New | Mfg: Atosa | Model: W0301904	1	$74.62	$74.62

Payment Information:

Date	Type	Amount
07/16/26	Amazon Payment xxx-9346	$78.90

Shipping Promotion Applied:
- Atosa Free Freight (Discount: $28.17)

Delivery Options:
- Non Commercial Delivery Location

Subtotal	**$74.62**
Shipping	$0.00
Tax 5.73%	$4.28
Total	**$78.90**
Balance	*$0.00*

All equipment purchases are on a prepaid basis. We will process your credit card payment immediately in full. After the payment has been processed, we will direct our vendors to ship the order as soon as possible.

Product photos are representative and may not depict specific options, configurations or accessories.

Service Invoice



Legacy Service & Supply LLC

757 Merus Court
Fenton, MO 63026
Phone: (314)775-4793 Fax: ( ) -

INITIAL VISIT
For Reference Only

Billed Customer: #002729

McKnight Crossings Church
Tom Hunsaker
2515 S McKnight Rd
St. Louis, MO 63124

Site ID: # 002729-0001

McKnight Crossings Church
Tom Hunsaker
2515 S McKnight Rd
St. Louis, MO 63124

53674	7/13/2026	S-52519	COD	**Amount Paid**

CallSlip Number	Invoice Date	Invoice Number	Due Date
53674	7/13/2026	S-52519	COD

Problem Reported:
**COD need pre auth

*technician call Tom upon arrival @ 314-805-7668 to get access to space. has 3 parking lots/3 doors per Tom.
*** REF-Refrigeration ***
Atosa RIF running too hot

Tom placed the call

Tech	Date	Hours		Rate	Amount
RICH	07/10/2026	2.7500 RT hours	@	115.00	316.25

Description	Amount
Service Call	99.00
Credit Card Charge	12.46

Equipment:
Unit :
Brand: ATOSA
Model : MBF8501GR
Serial#: MBF8501GRAUS100318100800C

Upon inspection of equipment found that evaporator motor and door switch are defective and need to be replaced. Submitting repair quote for customer review.

Service Invoice

Material	0.00
Labor	316.25
Misc	111.46
Subtotal	427.71
Tax	0.00
Grand Total	427.71
Received	427.71
Bal Due	0.00

LABOR WARRANTY

The labor charge as recorded here relative to the equipment serviced as noted, is guaranteed for a period of 30 days. Legacy will not honor any labor warranty for customer provided parts and/or equipment.

PARTS WARRANTY

All parts as recorded are warranted as per manufacturer specifications. We do not, of course, guarantee other parts and/or equipment than those we provide and install. If repairs later become necessary due to other defective parts, they will be charged seperately. Legacy will not honor any warranty for customer provided parts and/or equipment.

TERMS

All invoices are due 15 days from invoice date.
Credit cards accepted with additional 3% charge.

Legacy Service & Supply

757 Merus Court
Fenton, MO 63026
314-775-4793

7/9/2026 9:21:46 AM

Reference Number:	708897915
Total:	$427.71
Transaction Type:	Forced Sale
Transaction Status:	Settled-901
Card Brand:	MasterCard
Card Number:	xxxxxxxxxxxx1660
Entry Method:	Keyed
Approval Code:	09568G
Approval Message:	APPROVAL
AVS Result:	Zip Match Only
CSC Result:	Match
Customer Name:	McKnight Crossings Church
Invoice Number :	
Invoice:	708897915

X_____

Please sign here to agree to payment.

RE: Atosa Freezer Repair Proposal #9881

From: Legacy Service & Supply (service@legacyserviceandsupply.com)
To: bret_blackford@yahoo.com; service@legacyserviceandsupply.com
Cc: bblackford@mcknightcrossings.org; thunsaker@mcknightcrossings.org
Date: Thursday, July 16, 2026 at 07:49 PM UTC

Good afternoon, Bret.

Please see the answers to your questions below:

1. The estimated shipping charge for the replacement parts.

- We checked with the vendor and shipping for this order will be $15.49, this has been added to the quoted total.

2. The firm, not-to-exceed total cost to complete the proposed repair, including all parts, labor, shipping, service charges, and taxes.

- $855.06 is the NTE. This includes parts, labor, estimated shipping, and service call charge. I also included the 3% credit card fee.
- Taxes have been removed from this proposal since we received your tax-exempt form.

3. Whether any portion of the diagnostic charge can be credited toward the repair.

- As discussed on the phone with Tom yesterday, we do not provide free estimates. The original total you paid for the service call(invoice S-52519) was $427.71. We did refund 30 minutes' worth of time and part of the CC fee for this call in the amount of $59.23. We cannot credit any more of this invoice as it covers the techs time to diagnose and prepare the quote. The quoted total is separate from the service call total.

4. Whether your technician found the compressor and sealed refrigeration system to be operating properly.

- We did confirm that the other refrigeration components do run and seem to work as they should, but we can not 100% confirm without the evaporator fan operational.

5. Whether replacing the evaporator fan motor and door switch is expected to correct the temperature problem and allow the freezer to reach and consistently maintain approximately 0°F.

- Due to the evaporator fan being faulty, we have no way of knowing that the unit will pull down to the desired 0* without this component being replaced.

6. What warranty would apply to the repair, parts, and labor.

- There is 30-day labor warranty, and a 60-day part warranty.

Please let me know if you have any further questions. The updated proposal form is attached here.

Thank you,

Alli Huffman
314-775-4793
service@legacyserviceandsupply.com

From: M Bret Blackford <bret_blackford@yahoo.com>
Sent: Thursday, July 16, 2026 8:48 AM

To: Legacy Service & Supply <Service@legacyserviceandsupply.com>
Cc: Sys Admin <bblackford@mcknightcrossings.org>; Tom Hunsaker <thunsaker@mcknightcrossings.org>
Subject: Fw: Atosa Freezer Repair Proposal #9881

Also, I am attaching our sales tax exemption letter.
--- Bret

----- Forwarded Message -----
From: M Bret Blackford <bret_blackford@yahoo.com>
To: Service@legacyserviceandsupply.com <service@legacyserviceandsupply.com>
Cc: Tom Hunsaker <thunsaker@mcknightcrossings.org>; Sys Admin <bblackford@mcknightcrossings.org>
Sent: Wednesday, July 15, 2026 at 05:42:15 PM CDT
Subject: Atosa Freezer Repair Proposal #9881

Hello,

Thank you for diagnosing our Atosa freezer and providing the repair proposal. Before we decide whether to proceed, I would appreciate clarification on a few items.

We have already paid **$427.71** for the diagnostic service, and the proposal shows an additional repair cost of **$827.67**. It also notes that shipping is excluded and that further diagnosis may be required. Because the freezer is several years old, we need to compare the full repair cost with the cost of replacing it with a smaller new unit.

Could you please confirm:

1. The estimated shipping charge for the replacement parts.
2. The firm, not-to-exceed total cost to complete the proposed repair, including all parts, labor, shipping, service charges, and taxes.
3. Whether any portion of the diagnostic charge can be credited toward the repair.
4. Whether your technician found the compressor and sealed refrigeration system to be operating properly.
5. Whether replacing the evaporator fan motor and door switch is expected to correct the temperature problem and allow the freezer to reach and consistently maintain approximately 0°F.
6. What warranty would apply to the repair, parts, and labor.

We understand that unforeseen issues can sometimes arise, but we would prefer not to authorize the work without a reasonably firm total and confidence that the proposed repair will resolve the cooling problem.

Thank you for your help.

— Bret Blackford
McKnight Crossings Church

---------- Forwarded message ---------
From: **Legacy Service & Supply** <Service@legacyserviceandsupply.com>
Date: Tue, Jul 14, 2026 at 10:58 AM
Subject: FW: Proposal 9881 - Repairs to Atosa
To: thunsaker@mcknightcrossings.org <thunsaker@mcknightcrossings.org>
Cc: Legacy Service & Supply <Service@legacyserviceandsupply.com>

Thank you,
Heather Banks
314-775-4793
service@legacyserviceandsupply.com



From: Legacy Service & Supply <Service@legacyserviceandsupply.com>
Sent: Tuesday, July 14, 2026 10:41 AM
To: tomhunsaker@mcknightcrossings.org
Cc: Legacy Service & Supply <Service@legacyserviceandsupply.com>
Subject: FW: Proposal 9881 - Repairs to Atosa

Hi Tom,

Here is the quote for the freezer. Let us know if you have any questions.

Thank you,

Heather Banks

314-775-4793

service@legacyserviceandsupply.com

From: Legacy Service & Supply <Service@legacyserviceandsupply.com>
Sent: Monday, July 13, 2026 8:53 AM
To: tmhnskr@yahoo.com
Cc: Legacy Service & Supply <Service@legacyserviceandsupply.com>
Subject: Proposal 9881 - Repairs to Atosa

Good morning,

I have attached proposal 9881 for repairs to the Atosa reach-in freezer at McKnight Crossings Church. Upon approval a down payment of $413.84 will be collected, the remaining balance will be due on the day of repair. Please let me know if you would like to move forward.

Thank you,

Alli Huffman

314-775-4793

PROPOSAL

[X] Diagnostic Service Call [ ] Preventative Maintenance

Quote#:9881

7/16/2026

McKnight Crossings Church
2515 S McKnight Rd
St. Louis, MO 63124

McKnight Crossings Church
Site: 2515 S McKnight Rd
Tracking#53674

Investment Opportunity: Atosa RIF serial: MBF8501GRAUS100318100800C40037 model: MBF8501GR

Remove and replace evaporator fan motor and door switch. Restore power and test operation. Further diagnosis may be required.

Total Investment: $ 855.06

Specifications: *Initial diagnosis service total not included in proposal*

Lead time may exceed: 3-5 business days

Upon approval: a down payment of $413.84 will be collected via credit card.

Parts, labor, and service call are included. Standard shipping included. 3% CC fee included.

Tax exempt.

Work to be performed between Monday and Friday 7:00 am to 3:30 pm

Thank you for considering Legacy Service and Supply LLC for your service needs.

Please sign and return at acceptance.

This proposal is good for 15 days.

Signature:_____

Date:_____

314-775-4793
SERVICE@LEGACYSERVICEANDSUPPLY.COM